



Engage & Improve With DDI Consulting And Training

2015 DDI USER GROUP MEETING
MAY 19TH-20TH

Is Training Important?



May 19-20, 2015

“Training is essential to the achievements of a business. Perhaps its most positive benefit is better employees. A company develop the potential of an employee, and part of the way a company encourages improvement is through training....”

Dale Carnegie

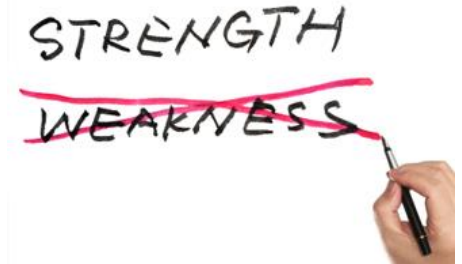
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GOALS FOR TRAINING

- Address weaknesses
- Improve employee performance
- Consistency
- Employee satisfaction
- Improve workplace efficiency
- Better customer service



PERFORMANCE

- EXCELLENT
- GOOD
- AVERAGE
- POOR



EMPLOYEE SATISFACTION



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How Can DDI Help You Achieve These Goals?



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Onsite Training

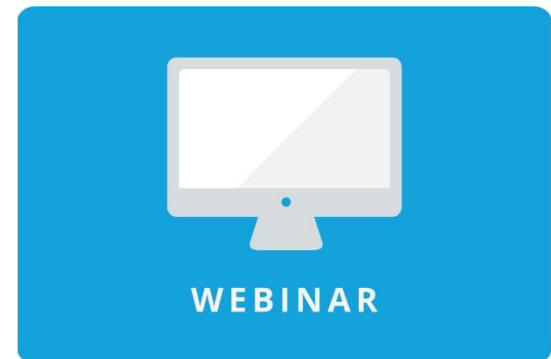
- Tailored training agenda
- DDI portable classroom
- Low cost training packages



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Live Online Training

- Flexible
- Low cost
- Schedule fast
- Good for learning new pieces of the software package



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Types Of Training

- New hire training
- Continuing education
- New product training

"Acknowledging
you have
areas to work on
is not an admission
of failure;
it is an admission
that you have more
potential."

Carrie Cheadle

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Is DDI Consulting Right For You?



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DDI Consulting

- Are you using DDI-Connect to its fullest?
- Do you need help implementing a new business requirement?
- Do you need help streamlining operations?
- Do you feel like you could benefit from process improvements?



Why DDI?

- Experienced staff
- Robust knowledge of client operations
- Access to a dedicated DDI staff member
- DDI project management process
- Improve productivity
- Reduce implementation time
- Gain time to focus on core business functions



Book Early!

- DDI completed 12 weeks of onsite consulting trips since last users group!
- Book your trip early to reserve your spot
- See Tom or Patrick for available schedule options



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Do You Need Conversion & Transition Services?



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Conversion & Transition Services

- Have you kept a legacy system around for a specific purpose?
- Do you have random spreadsheets with key details on it?
- Do you have data on PC's or servers that should be inside DDI-Connect?



DDI Can Help!

- Since last year's conference, DDI has performed:
 - 4 new client data conversions
 - 1 Database Merger
 - Contact Management Conversion
 - Church Membership Imports
 - And Much More...
- Project Management Expertise
 - DDI performs project planning
 - DDI performs conversion work and verification of data
 - DDI facilitates vendor communication
 - And Much More...
- Plan Early



Discussion, Questions, Comments



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