#### 2017 DDI User Group

**Building Community Together...** 

#### **Loans Workshop**





# Agenda



- Basic Loan Overview
- Troubleshooting Prepaid/Past Due Issues
- Workshop
- Webinars and Touchbases



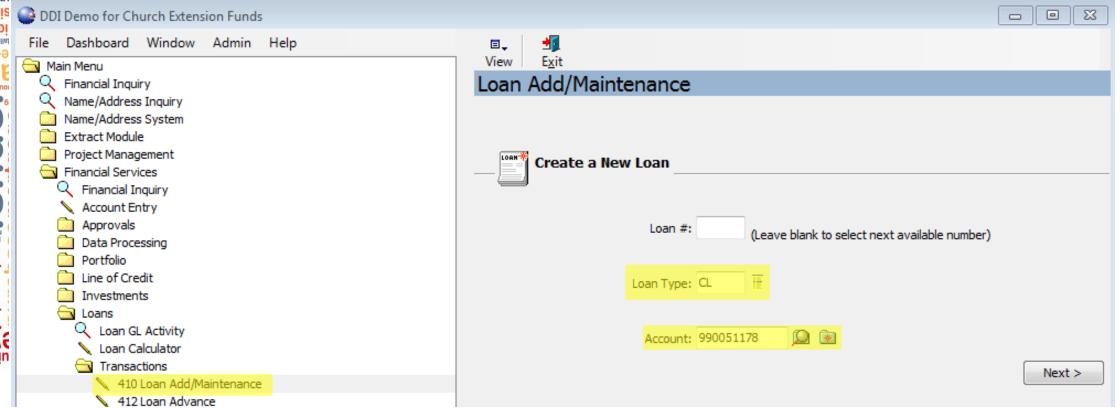


# **Creating a Loan**





#### **Basic Setup**



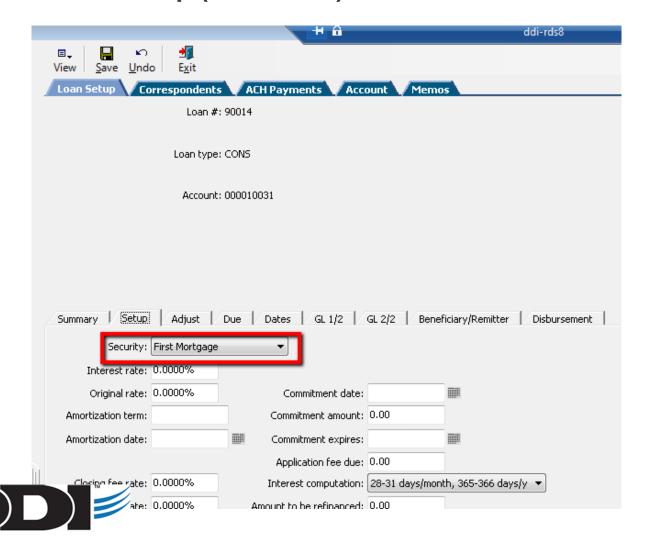


## **Creating a Loan - Basic**





#### **Basic Setup (continued)**

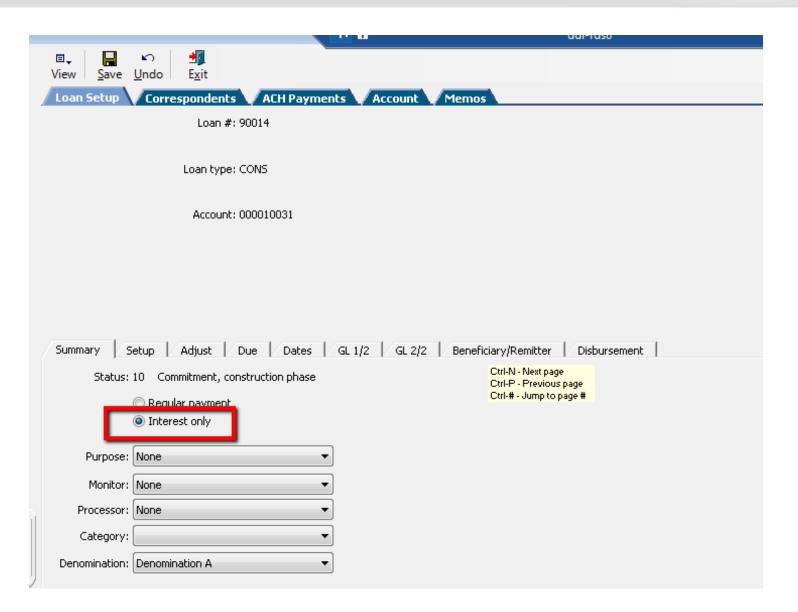


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	□↓	o E <u>x</u> it								
	Loan Setup Co	rrespondents	V/A	CH Payments Acco	ount Memo	s				
		Loan #: 9	90014							
	Loan type: CONS									
	Account: 000010031									
	Summary Setup	Adjust C	)ue	Dates GL 1/2	GL 2/2 Bene	ficiary/Remitter	Disbu			
	Required support:	0.00		Risk code:	Average	•				
	Pool #:		IIE.	Original risk rating:	0.00					
	Regular payment:	0.00		Current risk rating:	0.00					
	Next payment due:			Current risk rating date:						
	First payment due:			Regular payment:	Monthly					
	Maturity date:									
	Special payment:	0.00		Special payment:		▼				
	Special payment due:			Late fee paid:	0.00					
IJ	Reserve payment due:	0.00		Late fee due:	0.00					
				Misc fee paid:	0.00					
				Misc fee due:	0.00					

## Creating a Loan – Interest Only



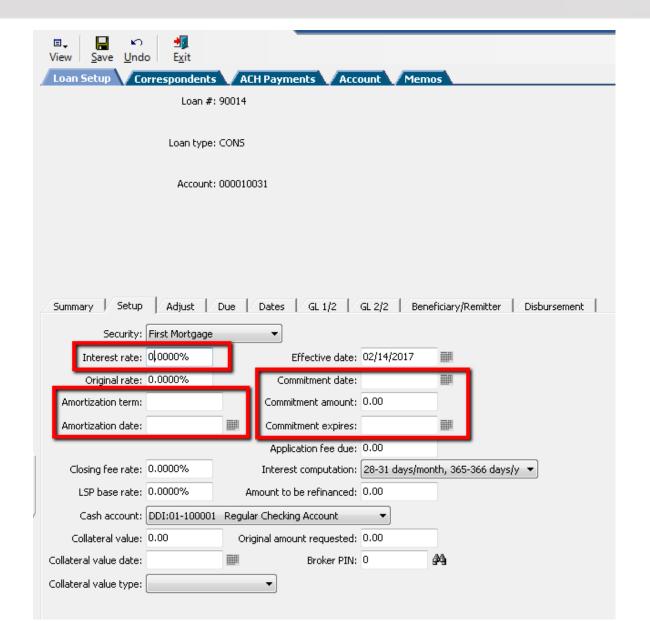




## Creating a Loan – Interest Only







# Creating a Loan – Interest Only



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Loan Setup   Correspondents	ACH Payments Account Memos
Loan #: 9	90014
Loan type: 0	CONS
Account: 0	000010031
Summary   Setup   Adjust   [	Dates GL 1/2 GL 2/2 Beneficiary/Remitter Disbursement
Required support: 0.00	Risk code: Average ▼
Pool #:	Original risk rating: 0.00
Regular payment: 0.00	Current risk rating: 0.00
Next payment due:	Current risk rating date:
First payment due:	Regular payment: Monthly
Maturity date:	
Special payment: 0.00	Special payment: ▼
Special payment due:	Late fee paid: 0.00
Reserve payment due: 0.00	Late fee due: 0.00
	Misc fee paid: 0.00
	Misc fee due: 0.00

□→		
Loan Setup Correspondents ACH Payments	Account Memos	
Loan #: 90014		
Loan type: CONS		
Account: 000010031		
Summary   Setup   Adjust   Due   Dates   GL 1	./2 / GL 2/2 / Beneficiary/Remitter /	Disbursement)
		,
Disburse method: Check ▼		
Disburse payee: Borrower ▼	BETHEL CHURCH OF GOD P. O. BOX 223	^
Disburse PIN: 5823	NASHVILLE, TN 37214-1843	
Disburse ABA #:		₹
Disburse account:	<b>←</b>	
Disburse account type: ▼		
Disburse memo:		
y		



#### Creating a Loan – Fully Advanced





oan Setup Co	o E <u>x</u> it	ACHPA	vments Acc	ount M	emos				
	Loan #:								
	Loan type:	CON5							
	Account:	000010031							
1 2.	Land	2 1 2	1	2.22			1.74		
		Due   Date	s   GL 1/2	GL 2/2   E	eneficiary;	/Remitter	Dis	burseme	nt
Security:	First Mortgage	Due   Date	]			/Remitter	Dis	burseme	nit
Security:	First Mortgage	<u> </u>	Effective date:	02/14/2017		/Remitter	Dis	burseme	nt
Security: Interest rate: Original rate:	First Mortgage 0 0000% 0.0000%	٦,	Effective date:	02/14/2017		/Remitter	Dis	burseme	nt
Security: Interest rate: Original rate: Amortization term:	First Mortgage 0,0000% 0.0000%		Effective date: Commitment date: mmitment amount:	02/14/2017		/Remitter	Dis	burseme	nit
Security: Interest rate: Original rate: Amortization term:	First Mortgage 0,0000% 0.0000%	Con	Effective date: Commitment date: mmitment amount: mmitment expires:	02/14/2017		/Remitter	Dist	burseme	nt
Security: Interest rate: Original rate: Amortization term:	First Mortgage 0 0000% 0.0000%	Cor	Effective date: Commitment date: mmitment amount: mmitment expires: pplication fee due:	02/14/2017	10A 10A	]		burseme	nt
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Security:  Interest rate:  Original rate:  Amortization term:  Amortization date:  Closing fee rate:  LSP base rate:	First Mortgage 0 0000% 0.0000% 0.0000%	Con Con Ag Inte	Effective date: Commitment date: mmitment amount: mmitment expires: pplication fee due: erest computation: to be refinanced:	02/14/2017 0.00 0.00 0.00 28-31 days/	10A 10A	]		burseme	nt
Security:  Interest rate:  Original rate:  Amortization term:  Amortization date:  Closing fee rate:  LSP base rate:	First Mortgage 0,0000% 0.0000% 0.0000% 0.0000% DDI:01-100001	Cor Cor An Inte Amount Regular Che	Effective date: Commitment date: mmitment amount: mmitment expires: pplication fee due: erest computation: to be refinanced:	02/14/2017 0.00 0.00 28-31 days/	10A 10A	]		burseme	nt
Interest rate: Original rate: Amortization term: Amortization date: Closing fee rate: LSP base rate: Cash account:	First Mortgage 0,0000% 0.0000% 0.0000% 0.0000% DDI:01-100001 0.00	Cor Cor An Inte Amount Regular Che	Effective date: Commitment date: mmitment amount: mmitment expires: pplication fee due: erest computation: to be refinanced: cking Account	02/14/2017 0.00 0.00 28-31 days; 0.00	10A 10A	]		burseme	nt



#### Creating a Loan – Fully Advanced





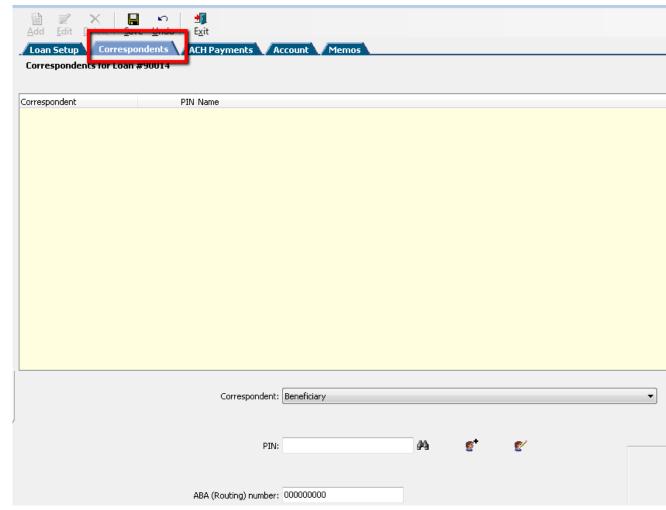
□→		CH Payments Acco	ount Memos
Loan #: 14035		First AME (	Church
Loan type: GL		Titulariapoi	S, IN 10210
Account: 990051178			
			<b>*</b>
Summary Setup Adjust	Due	Dates   GL 1/2	GL 2/2 Beneficiary/Remitter Disburs
Required support: 0.00		Risk code:	Code Rating 2 ▼
Pool #:	IE .	Original risk rating:	0.00
Regular payment: 0.00		Current risk rating:	0.00
Next payment due:		Current risk rating date:	<b>III</b>
First payment due:	<b>III</b>	Regular payment:	<b>•</b>
Maturity date:	<b>III</b>		
Special payment: 0.00		Special payment:	<b>▼</b>
Special payment due:		Late fee paid:	0.00
Reserve payment due: 0.00		Late fee due:	0.00
		Misc fee paid:	0.00
		Misc fee due:	0.00

#### **Beneficiary/Disbursement Payee**



 Loans → Transactions → IL410 Loan Add/Maintenance → Enter loan number

- 2. Correspondents tab
- 3. Enter any contact person/banking information necessary
- 4. Save

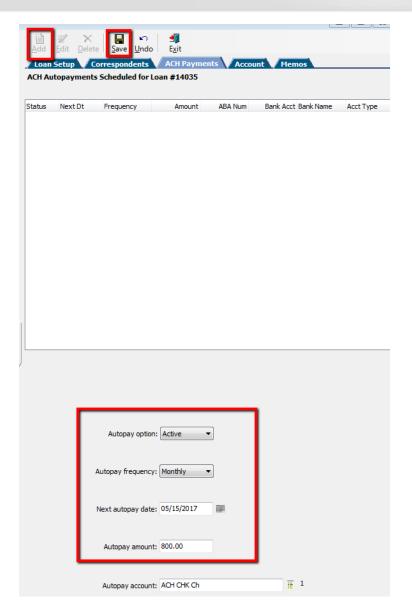




# **ACH Payments**



- Loans → Transactions → IL410 Loan Add/Maintenance → Enter loan number
- 2. ACH Payment tab
- 3. Click Add → Fill out the following information:
  - a. Autopay frequency
  - b. Next autopay date
  - c. Autopay amount
  - d. Autopay account
- 4. Save

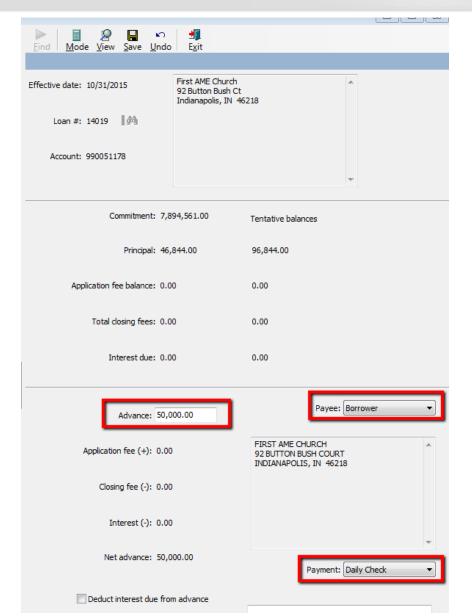




#### **Loan Advance**



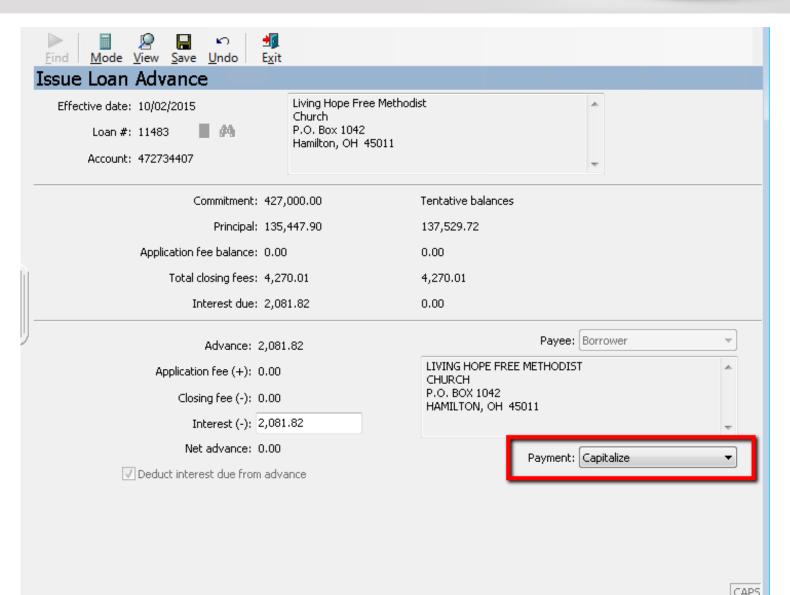
- Loans → Transactions → IL412 Loan
   Advance → Enter loan number
- 2. Enter the amount of the advance
  - a. Make sure the payee is accurate (ex.
     If there are multiple people who can receive funds)
  - b. Make sure the payment is accurate (Check vs. ACH)
- 3. Save





### **Capitalize Interest**

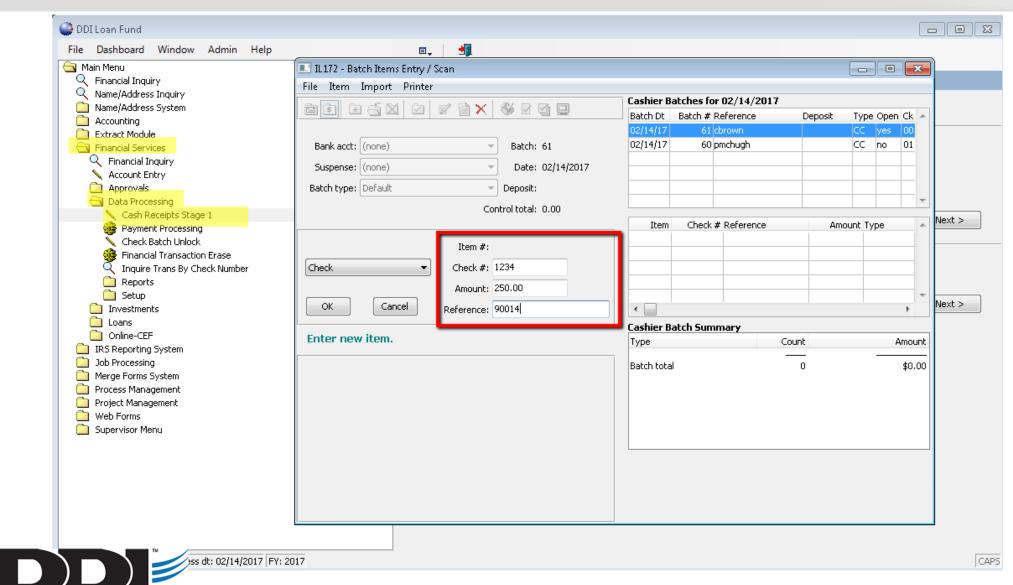
- Loans → Transactions → IL412 Loan
   Advance → Enter loan number
- 2. From the Payment drop down select Capitalize
- 3. Save





# **Process Loan Payment**



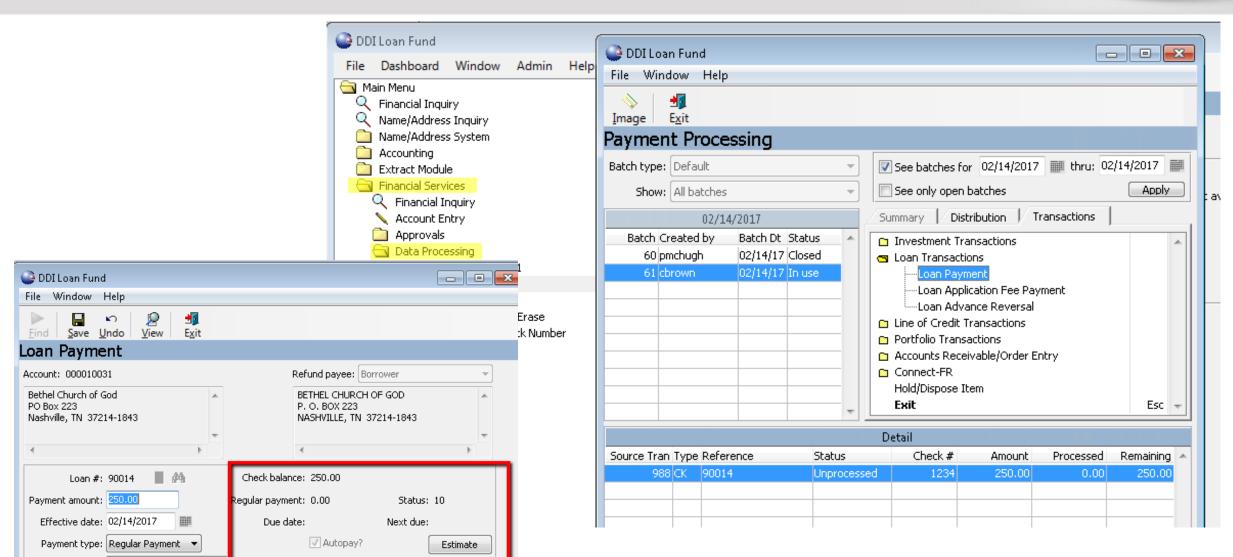


### **Process Loan Payment**

Prioritization: Reserve/Interest/Princip 🔻

Extra amount: Leave unprocessed





# Process Loan Payment - Extra Principal

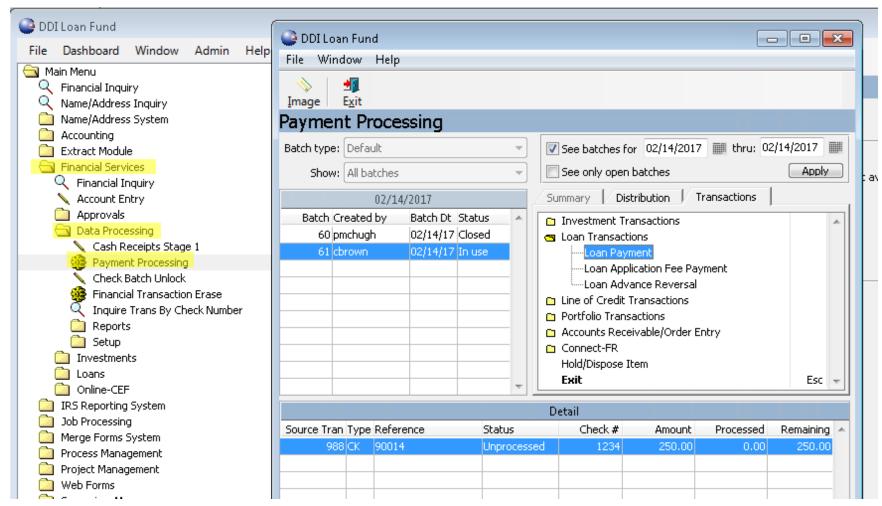


IL172 - Batch Items Entry / Scan						23			
File Item Import Printer									
	Cashier Batches for 10/31/2015								
		Batch # Refere			Open (	_			
	10/31/15			CC		00			
Bank acct: (none) Batch: 19441	10/31/15	19440 kbieda		CC	no 3	31			
Suspense: (none)   Date: 10/31/2015									
Batch type: Church Extension   Deposit:									
Control total: 0.00						+			
	Item	Check # Ref	erence	Amount Ty	/pe				
Item #:	1								
	_					_			
Check #: 134	_								
Amount: 250.00	_					+			
OK Cancel Reference: 90014	∢ 🔲					<b>F</b>			
	Cashier E	Batch Summary	,						
Enter new item.	Туре		Count		Am	nount			
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#### **Extra Towards Principal**

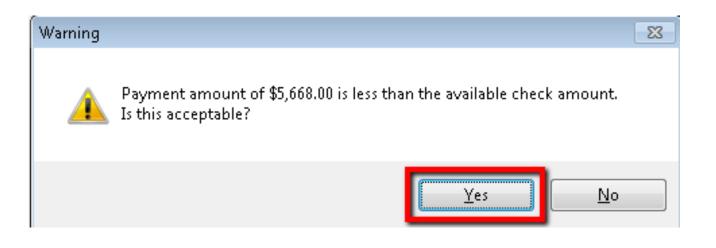


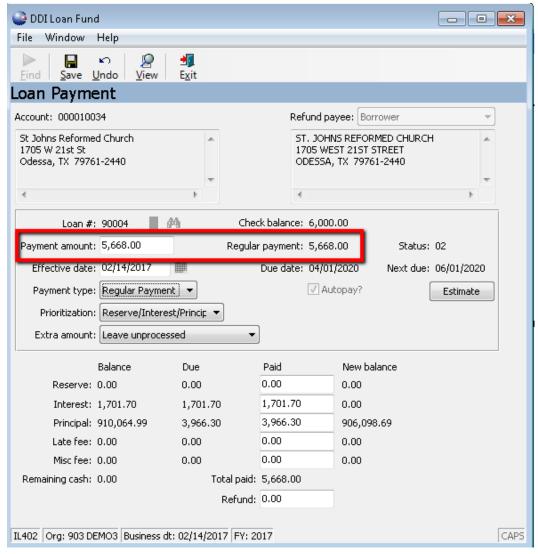




#### **Extra Towards Principal**

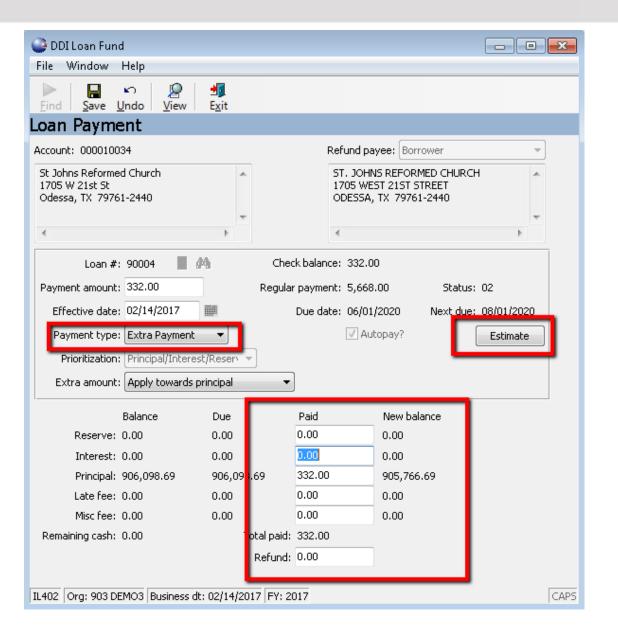






#### **Extra Towards Principal**





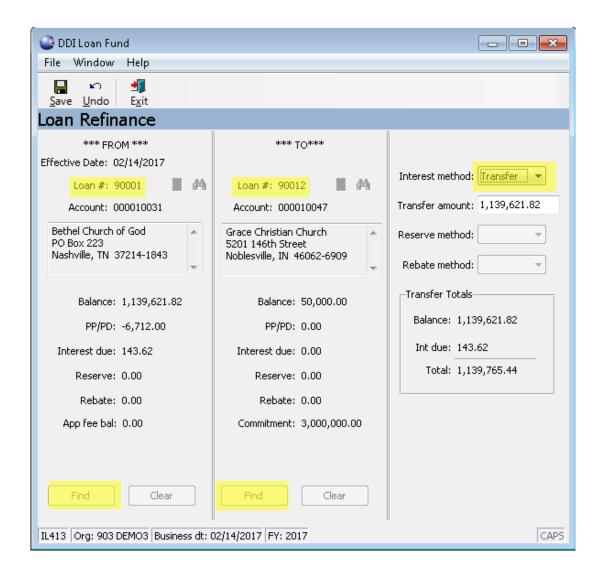


#### Refinance a Loan



Prior to beginning this process, a new loan with a \$0 balance must be set up.

- Financial Services → Loans → Transactions →
   IL413 Loan Refinance
- 2. Find the old loan
- 3. Find the new loan
- 4. Select Interest Method (Transfer or Bill)
- 5. Save



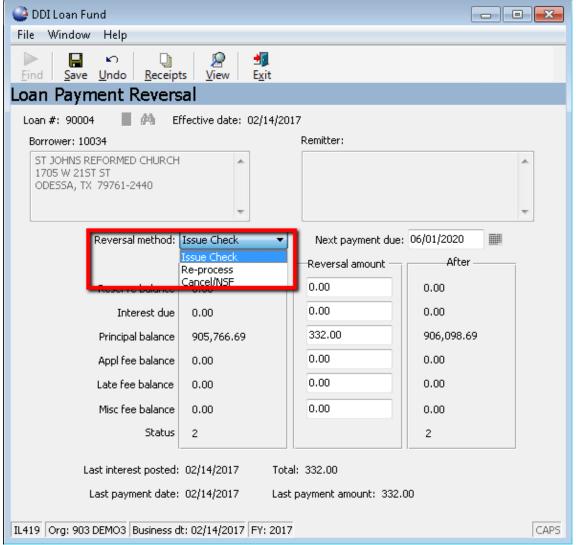


### Reverse a Loan Payment



Financial Services → Loans → Transactions → IL419
 Loan Payment Reversal

- 2. Enter the Loan number
- Decide the reversal method
  - a. Issue Check
  - b. Re-Process (put on the wrong loan)
  - c. Cancel





#### **Troubleshooting Prepaid/Past Due**











#### Loan FAQ





- Loan prepaid/past due has <u>NO IMPACT</u> on interest calculations!
- Why isn't a regular payment record being built for Loan #123? There are instances that a loan will not build regular payment records. This will happen when the payoff amount of the loan is less that the payment due amount. For example, the past due amount is \$15,000, the payoff (loan balance + interest) is \$14,750.
  - Payoff < Payment Due = NO Regular Payment Record</li>
  - Payoff > Payment Due = Regular Payment Record
- Loan payment transactions only affect prepaid/past due with "Regular" loan payments, not "Extra" loan payments.
- Why wasn't a first due record created?

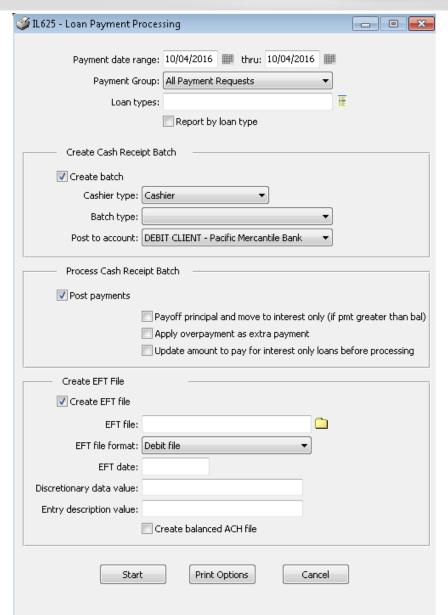


# New Program – IL625





IL625 is a new program that will process both Standardly scheduled ACH Loan Payments PLUS Online-CEF requested loan payments. This program will eventually replace IL643 and IL667.





#### **Webinars and Touchbases**





#### **Webinars:**

- Monthly hour long sessions
- Open Q&A time at the end of the session
- Link to the webinar for future viewing
- PDF setup and checklist guide
- Cost per organization: \$75/month

#### **Touchbases:**

- Free hour long sessions
- Monthly, Bi-Monthly, or Quarterly
- Discuss open or new requests, software needs, etc.
- Use allotted time for training on DDI-Connect™





#### Discussion, Questions, Comments



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