

Empowering your Constituents with Online Access

2014 DDI User Group Meeting April 22-23, 2014





Serving those who serve others



Show of Hands:

Who can access their <u>personal</u> investments, loans, or donations online?







Show of Hands:

Who currently has implemented an online solution for their constituents?







Statistics

Online / Mobile Banking Statistics











Statistic Verification

Source: Pew Research Center, Federal Reserve

Research Date: 1.1.2014

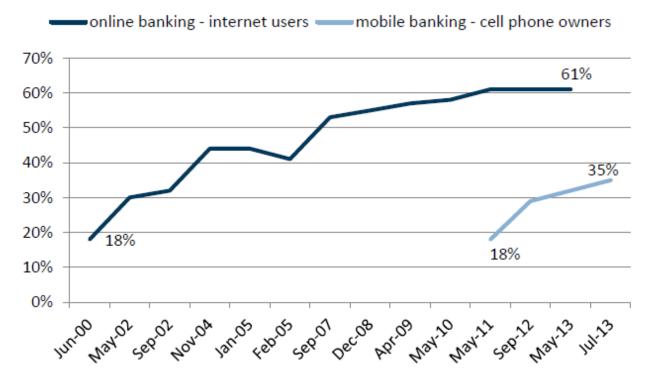
Online banking or Internet banking or E-banking allows customers of a financial institution to conduct financial transactions on a secured website operated by the institution, which can be a retail bank, virtual bank, credit union or building society.

Online / Mobile Banking Statistics	Data
Percent of those who managed household finances who banked online at least once in the past 12 months	81 %
Percent of people who used mobile phone banking within the past 12 months	19 %
Number of Americans who bank online	69 Million
Online banking customer satisfaction	78 %
Percent of consumers who receive electronic checking account statements	42 %
Percent of consumers who paid a bill online through their bank in the past month	56 %

Statistics

Online and mobile banking

% of internet users who do online banking vs. the % of cell phone owners who use mobile banking



Source: Pew Research Center's Internet & American Life Tracking and Omnibus Surveys, 2000-2013. Margin of error for results based on internet users is +/- 2.5 percentage points and +/- 3.8 percentage points for results based on cell phone owners.

Statistics

	% Who Use Desktop-Based Online Banking
All internet users	61%
Men	63%
Women	58%
Race/Ethnicity	
White	63%
Black	48%
Hispanic	62%
Age	
18-29	67%
30-49	65%
50-64	55%
65+	47%
Education	
No high school diploma	30%
High school grad	47%
Some college	66%
College+	75%
Household Income	
Less than \$30,000 per year	48%
\$30,000 to \$49,999	57%
\$50,000 to \$74,999	71%
\$75,000+	75%
Urbanity	
Urban	62%
Cuburban	66%
Suburban	00 /0

The Financial Brand, https://thefinancialbrand.com



Benefits of Online Access for your Constituents?

- Convenience
- Availability
- □ Real-Time Access
 - Transaction History
 - Statements
 - And More...
- □ Complete Transactions Online
 - New Investments
 - Recurring/One-time Investment Deposits
 - Loan Payments





Benefits of Online Access for your Organization?

- □ Less Inquiry Email & Calls to Support
- Cost Savings with Electronic Statements
- □ Increase in New Investment Deposits
- Better Loan Payment Processing
- ☐ Higher Level of Trust
- Better Appeal to the 40's and under Age Bracket
- Better Donor Connection
- □ Low Cost





Electronic Statement Savings

The cost to mail a statement is between .60 - \$1.00+ per statement when you figure in postage, paper, envelope, ink, and labor cost.

Quick Example:

500 Monthly Electronic Statements =

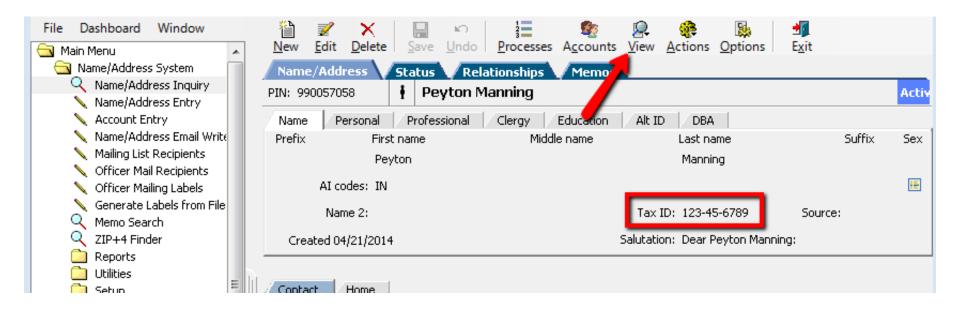
\$3600-\$6000 Savings Per Year!

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2014 User Group Meeting

DDI Online Web Access

- 2 Versions of Online Access:
- Inquiry Only Version
- Transactional Version



11

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Web Access for PIN 990057058 - Peyton Manning

	•		
Web user ID Ac	cess type	PIN	Name
	Р	990057058	Manning Peyton
111 l Te			
Web user IC);		
PIN	N: 990057058	Man	ning Peyton
Organization PIN		44	
Web access type	e: Primary Acc	ount Holder	▼
Activation code	e: 8ZC74B	<	Generate

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Registration



Activating your account is easy!

- · To start this process you will need two pieces of information:
 - 1. Activation Code This unique code was provided to you by your church/organization administrator.
 - 2. ID Social Security Number or Tax Id
- Enter your Activation Code and SSN/Tax Id and select the "Register" button.
- If we are able to validate your information, you will be taken to the Account Registration page so that you may complete your account setup.
- Once the activation process has started, you will need to complete all steps within 24 hours.

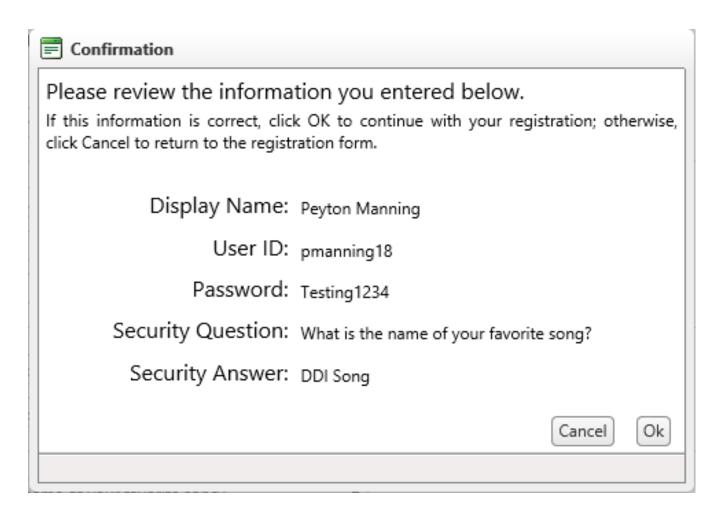


HOME LOGIN REGISTER CONTACT US

Account Profile for

Display Name:	Peyton Manning	
User ID: Password:		
Confirm Password:	•••••	
Email: Confirm Email:		
Security Question: Security Answer:	What is the name of your favorite song? ▼ DDI Song	

Cancel





HOME LOGIN

REGISTER

CONTACT US

Your Online-CEF account has been created.

An email has been sent to the address you provided when creating your account. This email contains a link that will complete the registration process and activate your account. You cannot login to Online-CEF until your account has been activated.



Verify Your Email Address

tambler@ddi.org

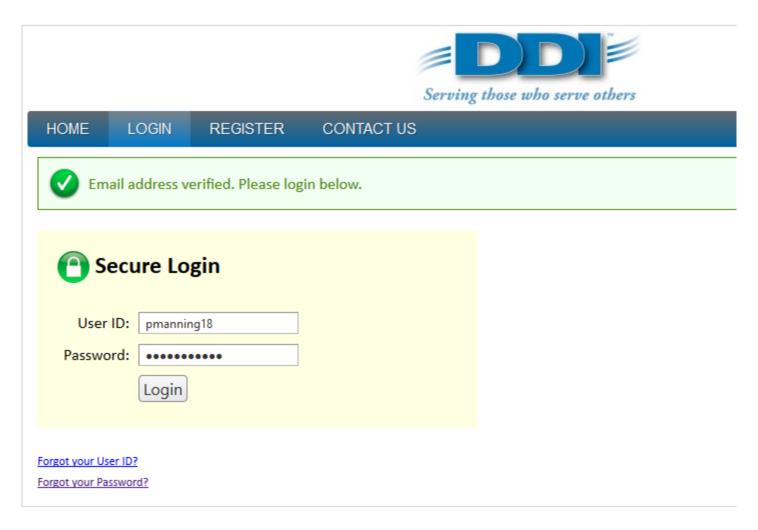
Sent: Mon 4/21/2014 8:50 AM

To: Patrick McHugh

Welcome to Online-DDI Demo!

Please click on the following link to verify your email address and activate your account:

https://www.ddi-online.org/EmailVerify.aspx?org=ddi&code=QdiGVqO8b3eJEcr77I9MTwn834TWCD



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Welcome . . . Peyton Manning

MY PROFILE LOGOUT

WELCOME

ACCOUNTS

STATEMENTS

CONTACT US

Welcome to Online Access.

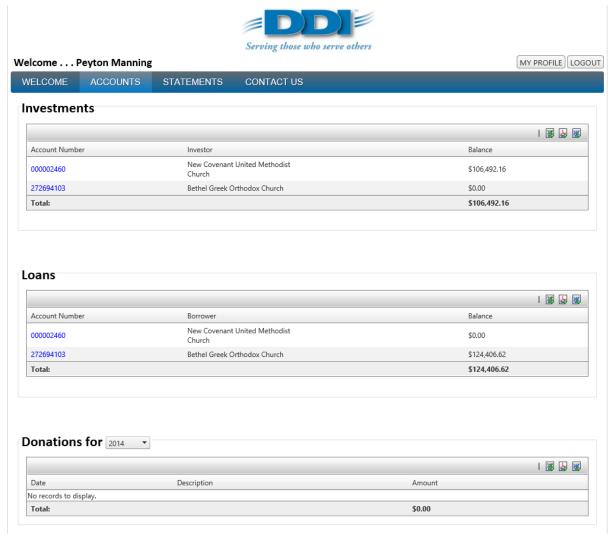
Purchase Investment

Disciple Data Inc. wants to provide you with the most up-to-date tools to manage your financial resources. To set up your **Online Access**, follow these easy steps:

- √ Begin by starting an investment via phone, mail, or fax.
- ✓ Call the DDI office at 317-713-2480 to receive your activation code for Online Access.
- √ Complete your online registration and login to your Online Access account.
- √ Keep track of your investments through Online Access updates.
- ✓ Open new investments right online when you login to your account.
- √ Enjoy the freedom of your secure Online Access account.

Online Access - Easy, flexible and secure!

Account Access



Investment Summary



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

WELCOME ACCOUNTS STATEMENTS CONTACT US

Account #: 000002460

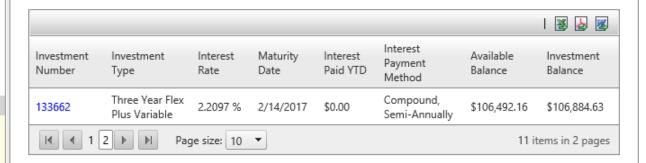
New Covenant United Methodist Church 7191 Village Rd Helena, AL 35080

For Account 000002460:

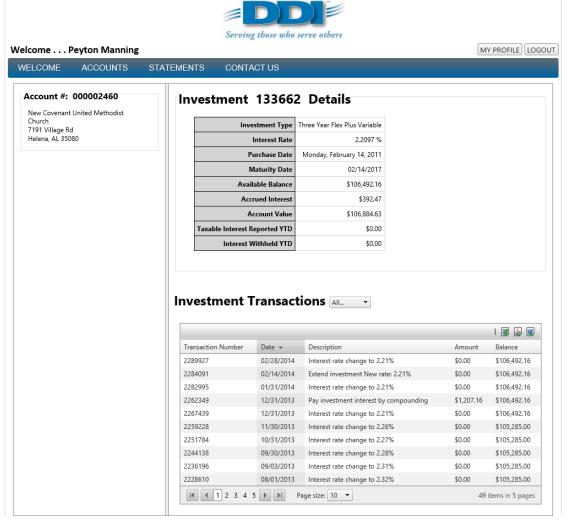
I'd like to...

Purchase a New Investment

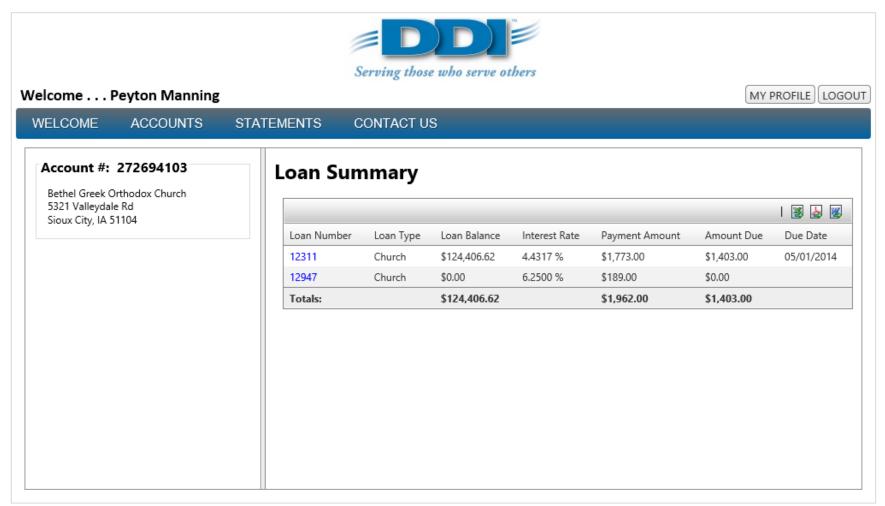
Investment Summary



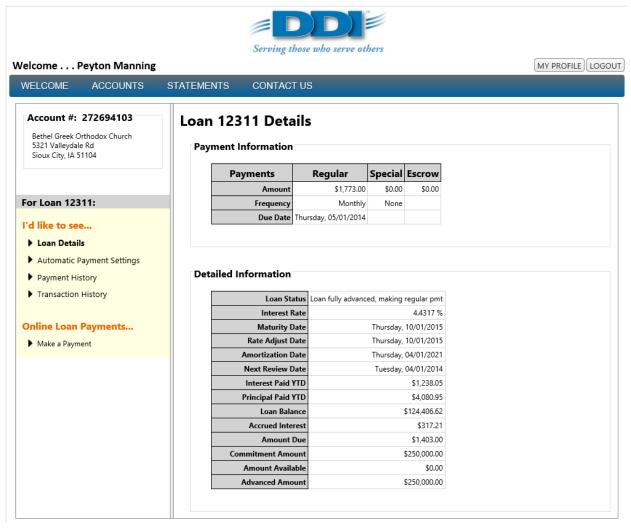
Investment Inquiry



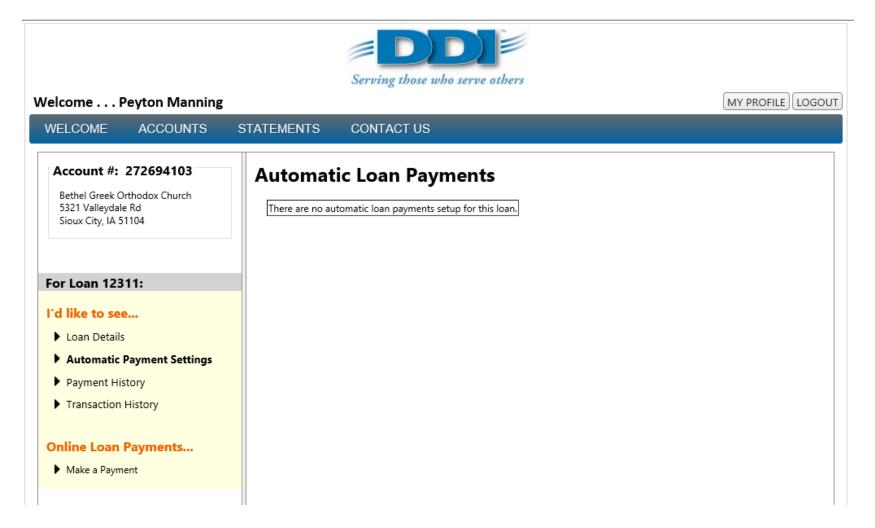
Loan Summary



Loan Details

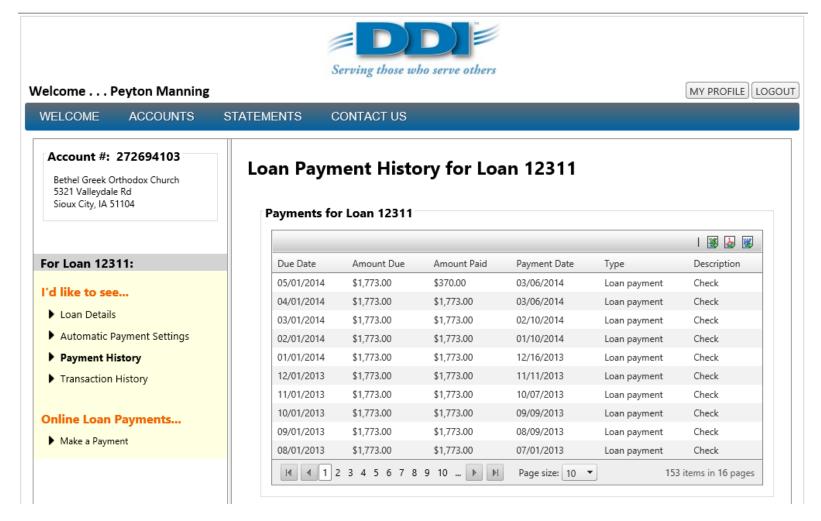


Loan Automatic Payment Settings

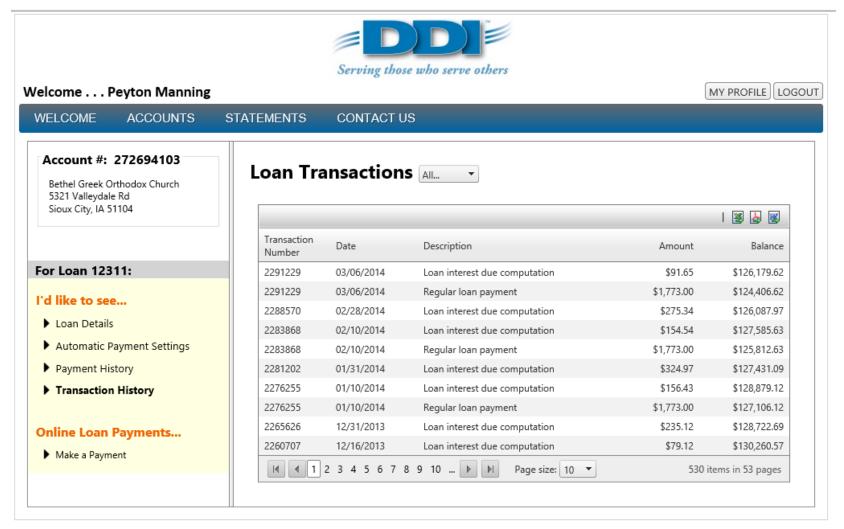


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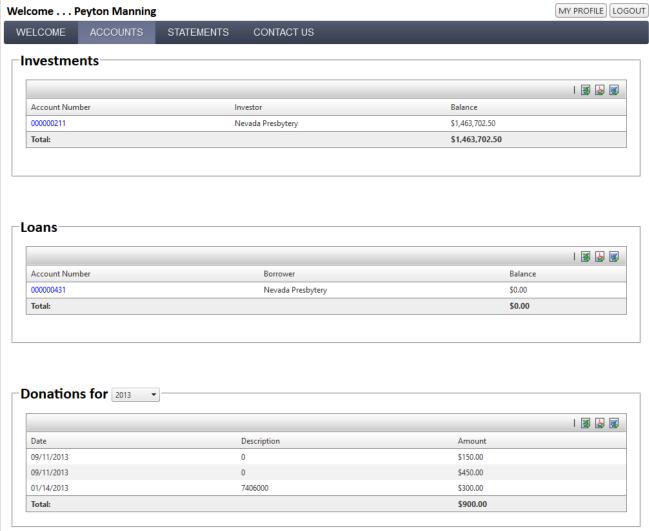
Loan Payment History



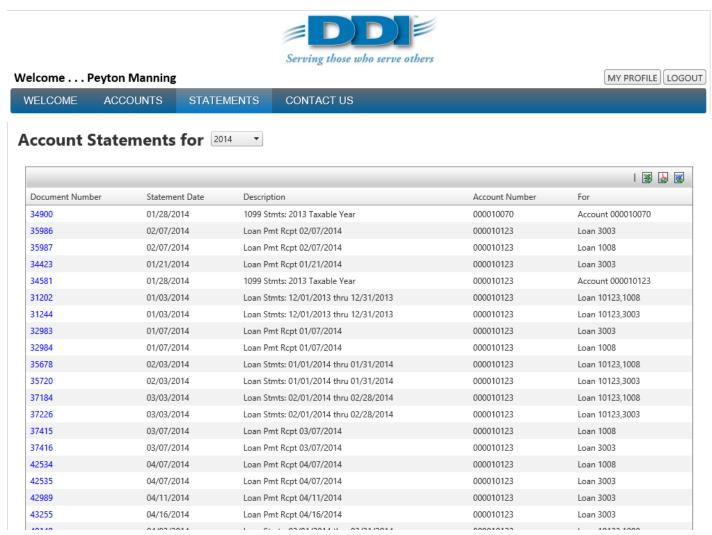
Loan Transaction History



Donation History



Electronic Statements

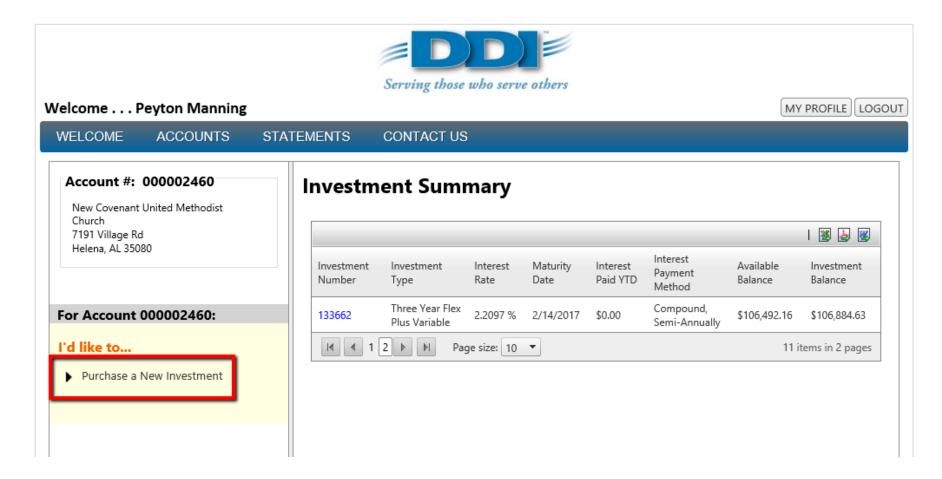




Transactional Online Access Version



Purchase a New Investment



© DiscipleData, Inc.

Purchase a New Investment



WELCOME ACCOUNTS STATEMENTS CONTACT US

Account #: 000002460

New Covenant United Methodist
Church
7191 Village Rd

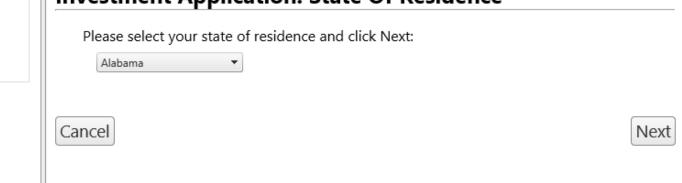
MY PROFILE LOGOUT

LOGOUT

MY PROFILE LOGOUT

Investment Application: State Of Residence

Please select your state of residence and click Next:



Helena, AL 35080



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

WELCOME

ACCOUNTS

STATEMENTS

CONTACT US

Account #: 000002460

New Covenant United Methodist Church 7191 Village Rd Helena, AL 35080

Investment Application: Offering Circular and Agreements

As part of your online investment purchase application, you will need to read the documents by clicking on each of the "View" buttons.

Offering Circular

Click the button below to view the Offering Circular.

View Offering Circular

By checking this box, I agree that I have read and understand the Offering Circular.

Privacy Policy

Click the button below to view the Privacy Policy.

View Privacy Policy

Here's the latest agreement.

Electronic Signature Agreement

Click the button below to view the Electronic Signature Agreement.

View Electronic Signature

By checking this box, I agree that I have read and understand the Electronic Signature Agreement.

Cancel

Previous

Next



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

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CONTACT US

Account #: 000002460

New Covenant United Methodist Church 7191 Village Rd Helena, AL 35080

Investment Application: Investment Type and Funding

Select One	Description	Minimum Deposit	Current Rate
0	Demand Plus Note - \$50.00 minimum *	\$50.00	0.25 %
0	Kid Builder Note - \$20.00 minimum	\$20.00	3.75 %
\bigcirc	Education Growth Note - \$100.00 minimum	\$100.00	2.08 %
Term	Plus Notes		
•	12 Month Note - \$100.00 minimum	\$100.00	0.50 %
\circ	18 Month Note - \$100.00 minumum	\$100.00	0.75 %
0	24 Month Note - \$100.00 minumum	\$100.00	1.00 %
0	30 Month Note - \$100.00 minimum	\$100.00	1.25 %
0	Green 30 Month Note - \$100.00 minimum (All electronic correspondence)	\$100.00	1.50 %
0	36 Month Note - \$100.00 minimum	\$100.00	1.75 %
0	48 Month Step Up Note - \$100.00 minimum	\$100.00	2.00 %
0	48 Month Note - \$100.00 minimum	\$100.00	2.25 %
0	60 Month Step Up Note - \$100.00 minimum	\$100.00	3.00 %
nterest	rates are established according to the policies set forth in the Offerin	g Circular and are subject to cha	inge.
nvest	ment amount: \$500.00		
	l send a check. uct funds electronically from my bank account.		
Please	review the Offering Circular for special considerations in your state.		

Purchase a New Investment



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MY PROFILE LOGOUT

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CONTACT US

Account #: 000002460

New Covenant United Methodist Church 7191 Village Rd Helena, AL 35080

Investment Application: Distribution of Interest

Distribution of Interest Options:

Please select one of the options below indicating how investment interest is to be distributed.

- Compound all interest to my investment note Monthly.
- O Pay interest to me...

 Monthly
- O Pay interest to one or more third parties...

 Monthly

Cancel

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Purchase a New Investment



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MY PROFILE LOGOUT

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CONTACT US

Account #: 000002460

New Covenant United Methodist Church 7191 Village Rd Helena, AL 35080

Investment Application: Acknowledgement

Account owner: New Covenant United Methodist

Address: 7191 Village Rd

Helena, AL 35080

Taxpayer Identification Number: 89-1180695

By checking this box, I (we) hereby acknowledge receipt of the Offering Circular of DDI Inc. and further represent that I (we) meet the definition of "Investor" as presented in the Offering Circular and accept the terms of the Offering Circular. This page serves as a substitute W-9. Further, under penalties of perjury, I (we) certify (1) that the number shown on this page is my (our) correct taxpayer identification number, and (2) that I (we) are not subject to backup withholding because (a) I (we) have not been notified that I (we) are subject to backup withholding as a result of a failure to report all interest or dividends, or (b) the Internal Revenue Service has notified me (us) that I (we) are no longer subject to backup withholding. For more detailed information on form W-9 or backup withholding, visit www.IRS.gov.

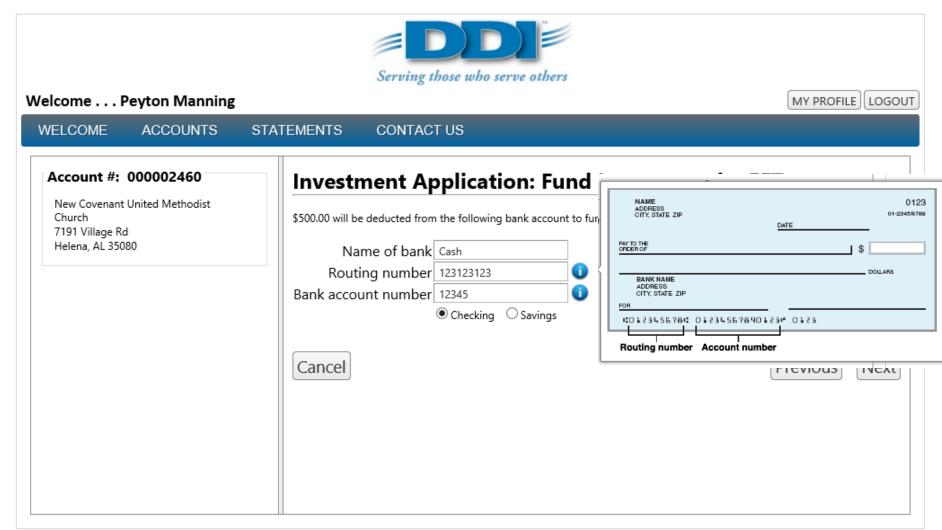
By checking this box and clicking the "Next" button, I agree that I have read and understand the Acknowledgement above.

Cancel

Previous

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Purchase a New Investment



Purchase a New Investment



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

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CONTACT US

Account #: 000002460

New Covenant United Methodist Church 7191 Village Rd Helena, AL 35080

Investment Application: EFT Authorization

Bank account for funding your investment:

Bank name	Cash
Routing number	123123123
Account number	12345
Account type	Checking

I desire to have DDI Inc. process any specific request for electronic transfers for transfer to and/or from my account at the bank indicated below.

Cancel

Previous

Submit

Purchase a New Investment



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

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CONTACT US

Account #: 000002460

New Covenant United Methodist Church 7191 Village Rd Helena, AL 35080

Thank you for investing with DDI Inc.

Your investment will be earning competitive interest rates and will be providing funds to help churches grow.

We are processing your investment now.

Note: It may take 2 business days for your investment to be approved.

You have elected to fund your investment via an Electronic Funds Transfer from your bank account.

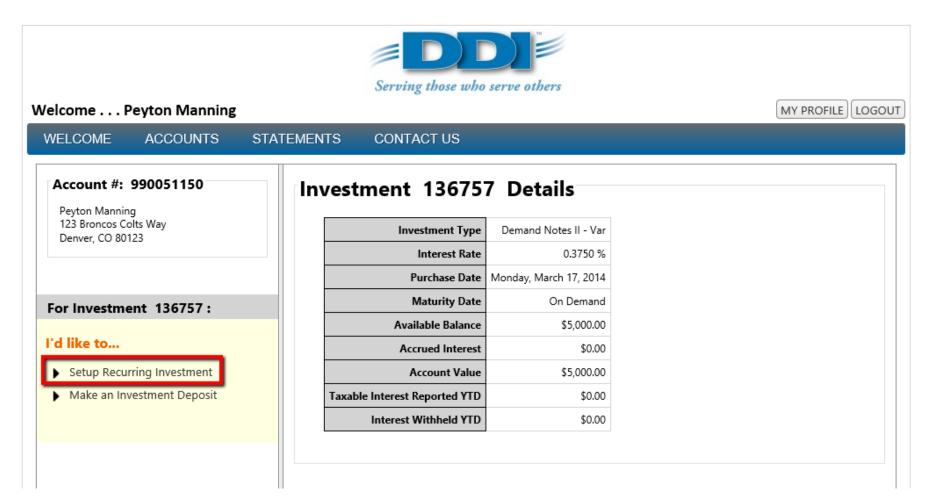
The amount of \$500.00 will be withdrawn from your account in the next 2 business days.

A copy of your investment application will be sent to you via E-Mail.

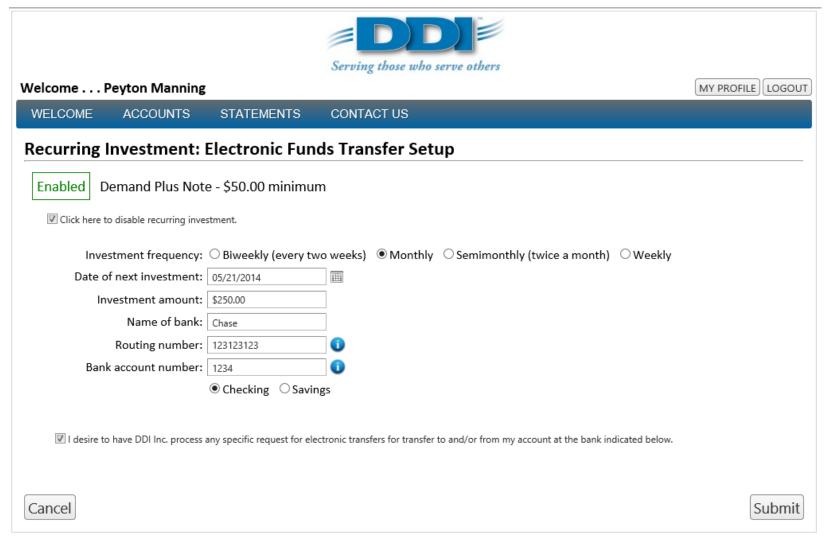
If you DO NOT receive an E-Mail within 15 minutes, please contact us: Toll Free Phone: 317.713.2480 Email: support@ddi.org

View Investment Application

Setup a Recurring Investment



Setup a Recurring Investment



Setup a Recurring Investment



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

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CONTACT US

Thank you for supporting DDI, Inc.

You have elected to enable automatic investments via Electronic Funds Transfer from your bank account.

The amount of \$250.00 will be withdrawn Monthly from your checking account starting 05/21/2014.

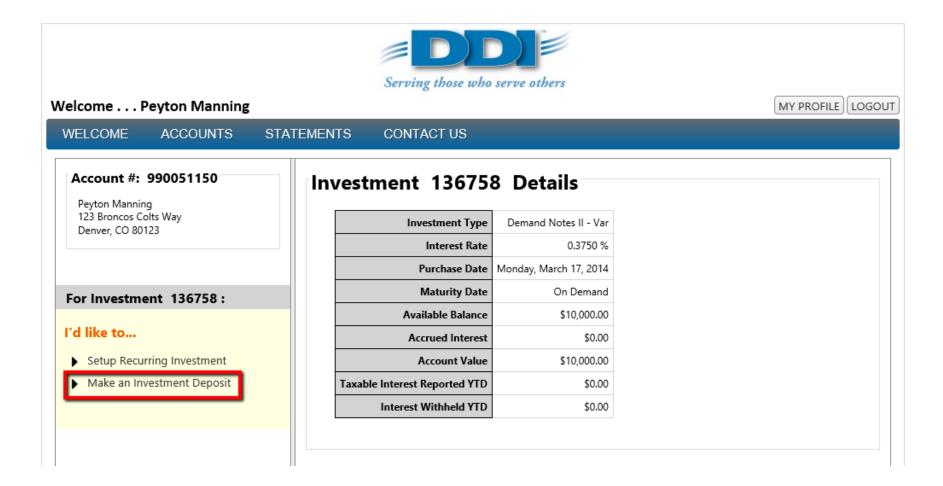
A copy of your Request for Recurring Investments will be sent to you via E-Mail.

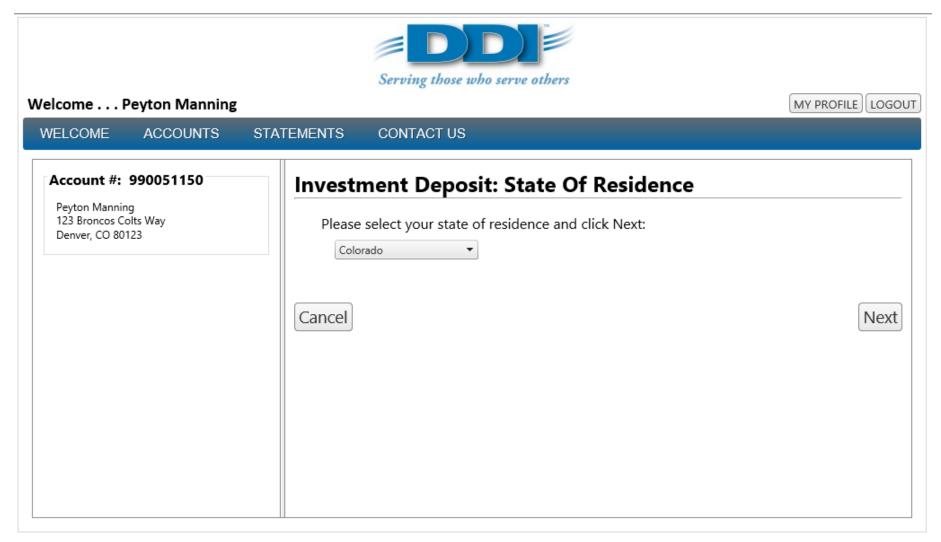
If you DO NOT receive an E-Mail within 15 minutes, please contact us:

Toll Free Phone: 317.713.2480

Email: support@ddi.org







Welcome . . . Peyton Manning

MY PROFILE LOGOUT

WELCOME

ACCOUNTS

STATEMENTS

CONTACT US

Account #: 990051150

Peyton Manning 123 Broncos Colts Way Denver, CO 80123

Investment Deposit: Offering Circular and Agreements

As part of your online investment purchase application, you will need to read the documents by clicking on each of the "View" buttons.

Offering Circular

Click the button below to view the Offering Circular.

View Offering Cirular

By checking this box, I agree that I have read and understand the Offering Circular.

Privacy Policy

Click the button below to view the Privacy Policy.

View Privacy Policy

Here's the latest agreement.

Electronic Signature Agreement

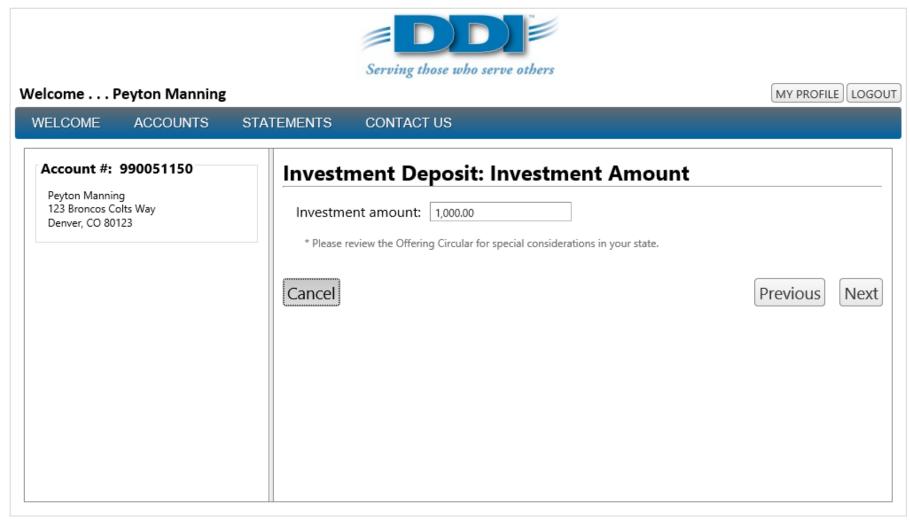
Click the button below to view the Electronic Signature Agreement.

View Electronic Signature

By checking this box, I agree that I have read and understand the Electronic Signature Agreement.

Cancel







Welcome . . . Peyton Manning

MY PROFILE LOGOUT

WELCOME

ACCOUNTS

STATEMENTS

CONTACT US

Account #: 990051150

Peyton Manning 123 Broncos Colts Way Denver, CO 80123

Investment Deposit: Acknowledgement

Account owner: Peyton Manning

Address: 123 Broncos Colts Way

Denver, CO 80123

Taxpayer Identification Number: 123-45-6789

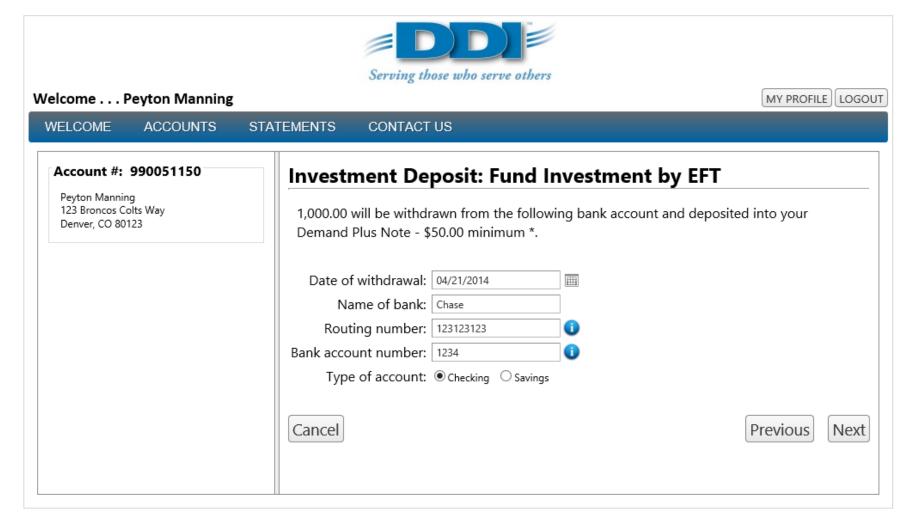
By checking this box, I (we) hereby acknowledge receipt of the Offering Circular of DDI Inc. and further represent that I (we) meet the definition of "Investor" as presented in the Offering Circular and accept the terms of the Offering Circular. This page serves as a substitute W-9. Further, under penalties of perjury, I (we) certify (1) that the number shown on this page is my (our) correct taxpayer identification number, and (2) that I (we) are not subject to backup withholding because (a) I (we) have not been notified that I (we) are subject to backup withholding as a result of a failure to report all interest or dividends, or (b) the Internal Revenue Service has notified me (us) that I (we) are no longer subject to backup withholding. For more detailed information on form W-9 or backup withholding, visit www.IRS.gov.

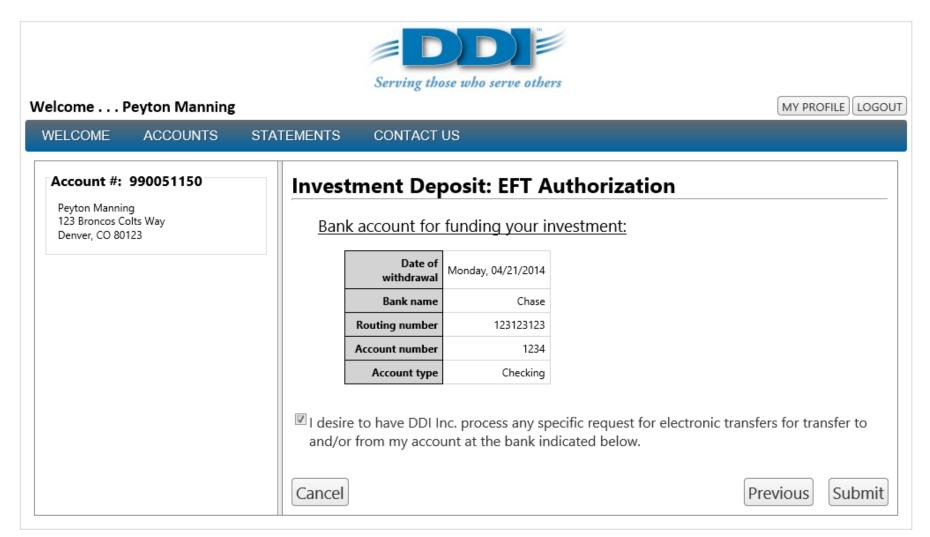
By checking this box and clicking the "Next" button, I agree that I have read and understand the Acknowledgement above.

Cancel

Previous

Next







Welcome . . . Peyton Manning

MY PROFILE LOGOUT

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ACCOUNTS

STATEMENTS

CONTACT US

Account #: 990051150

Peyton Manning 123 Broncos Colts Way Denver, CO 80123

Thank you for investing with DDI Inc.

Your investment will be earning competitive interest rates and will be providing funds to help churches grow.

We are processing your investment now.

Note: It may take 2 business days for your investment to be approved.

You have elected to fund your investment via an Electronic Funds Transfer from your bank account.

The amount of \$1,000.00 will be withdrawn from your account in the next 2 business days.

A copy of your investment application will be sent to you via E-Mail.

If you DO NOT receive an E-Mail within 15 minutes, please contact us:

Toll Free Phone: 317.713.2480

Email: support@ddi.org

View Investment Deposit



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

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CONTACT US

Account #: 272694103

Bethel Greek Orthodox Church 5321 Valleydale Rd Sioux City, IA 51104

For Loan 12311:

I'd like to see...

- Loan Details
- Automatic Payment Settings
- ▶ Payment History
- ▶ Transaction History

Online Loan Payments...

Make a Payment

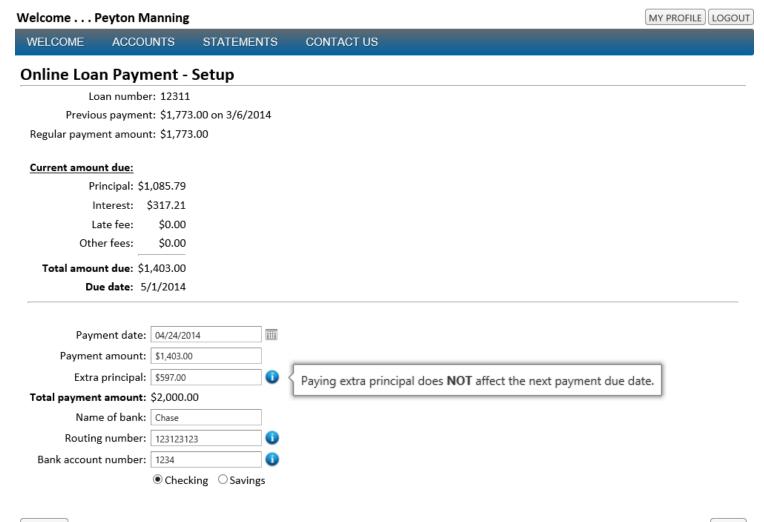
Loan 12311 Details

Payment Information

Payments	Regular	Special	Escrow
Amount	\$1,773.00	\$0.00	\$0.00
Frequency	Monthly	None	
Due Date	Thursday, 05/01/2014		

Detailed Information

Loan Status	Loan fully advanced, making regular pmt
Interest Rate	4.4317 %
Maturity Date	Thursday, 10/01/2015
Rate Adjust Date	Thursday, 10/01/2015
Amortization Date	Thursday, 04/01/2021



Cancel

Next



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

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CONTACT US

Online Loan Payment - Confirmation

Loan number: 12311

Current amount due: \$1,403.00

Due date: 05/01/2014

Please review your loan payment information, check the box below if you approve, then click the "Submit" to process your payment.

Otherwise, click "Previous" to edit your loan payment, or click "Cancel" if you do not want to process a payment at this time.

Payment date	04/24/2014
Payment amount	\$2,000.00
Name of bank	Chase
Routing number	123123123
Bank account number	1234
Account type	Checking

🗷 I desire to have DDI Inc. process any specific request for electronic transfers for transfer to and/or from my account at the bank indicated below.

Cancel

Previous

Submit



Welcome . . . Peyton Manning

MY PROFILE LOGOUT

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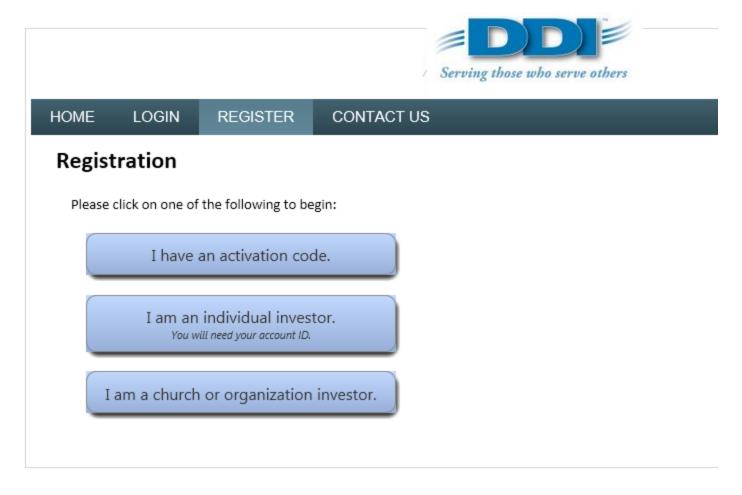
CONTACT US

Thank you. Your loan payment has been successfully scheduled.

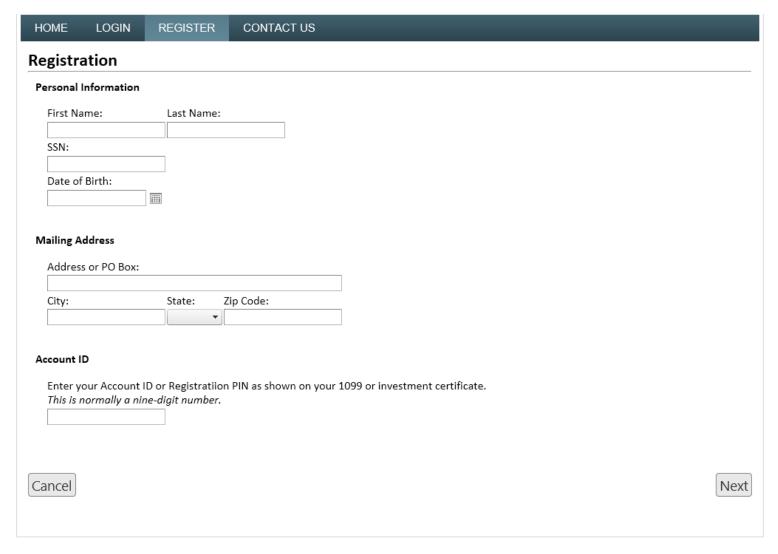
Loan number	12311
Payment date	04/24/2014
Payment amount	\$2,000.00
Paid from	Chase Checking 1234

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Auto Enrollment



Auto Enrollment



Future Enhancements

Discussion, Questions, Comments



Patrick McHugh pmchugh@ddi.org 317.713.2472